

Anonymous Computability Client Report

STARTDATE	DISABILITY	NEEDS	PROVIDED	AGE_APPRX
18/02/2021	Covid learning access		Six varied laptops	
13/10/2020	General needs		Asus laptop with Linux	
12/10/2020	learning difficulty; dyslexia; ASD	internet contact; support services	Fujitsu dual core (new) Linux Mint	29
09/06/2020	single parent mom support	computer for professional courses	Dell Inspiron 1520	
28/11/2019	ADHD, ODD, ASD	laptop for school work	Toshiba laptop with Linux	13
11/09/2019	Family of five, two children autistic spectrum one ADHD and epil	Internet access		16
03/09/2019	Lymphoedema; back pain; asthma; osteoarthritis; blood clot in lu	Internet access	Dell laptop dual core with 120Gb SSD	50
02/08/2019	damaged arm; starting canoe business		HP dx-2420 with SSD and Linux; HP-3050A deskjet	45
22/03/2019	learning difficulty and glaucoma	laptop for JSA etc.	newer IBM Lenovo with Linux Mint 19.1 with 128Gb SSD	57
12/03/2019	for daughter having difficulties	basic laptop ofr Internet	Fujitsu dual core Linux Mint Tara (SHA Group)	
27/12/2018	autism	replacement laptop	HP 620 laptop with 120Gb SSD and Linux 19.0	29
24/10/2018	anxiety and depression	new laptop	eeePc Asus, 120Gb SSD, Linux Mint 32 bit	40
28/08/2018	low educational achievement	wants to volunteer and work with animals; been homeless		35
22/08/2018	damaged hips, etc. (motor accident)	replacement desktop PC (Fujitsu dec'd)	HP desktop machine to replace Fujitsu - Linux Mint 18.3	68
17/08/2018	autism	laptop with Internet access	laptop and mono printer	29
30/05/2018	clients with general memory difficulties	laptop for showing YouTube and movies with a projector	Philips dual core laptop with SSD	73
26/03/2018	mental health	JSA, comms		33
05/01/2018	depression and mental illness	to make job applications		45
27/10/2017	RTA pain and mobility	basic computer and Internet	replacement Fujitsu laptop Mint 19	58

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07/09/2017	learning difficulty and glaucoma	laptop for JSA etc.	IBM Lenovo with Google Chrome O.S.	50
15/08/2017	M.S. Quadriplegic mostly	laptop for banking etc.	IBM Lenovo with Google Chrom O.S.	50
03/08/2017	severe Dyslexia	emergency computer	various systems	60
30/05/2017	mobility issues; hips; fibromyalgia	basic Internet computer	Philips 15" laptop wih Win 7	50
13/02/2017	granddaughter disabled			
07/02/2017	fribromyalgia and heart attack	basic system Internet only	Dell dual core laptop	55
14/09/2016	Arthritis; poor mobility	PC for email; Internet; correspondence	x2 core IBM laptop; HP all-in-one printer	93
13/06/2016	depression; mental problems	replacement laptop on boat	basic 1.4GHz laptop	75
06/04/2016	subarachnoid haemorrhage	laptop PC for internet and games	Acer 5536 with Windows 7	50
15/09/2015	double amputee	basic Internet access	AMD x2 with good monitor	60
24/08/2015	Job Centre referral for PC Course low income	computer for internet course (Southampton)	Dell x2 core laptop Win 7	45
17/07/2015	damaged hips, etc. (motor accident)	new PC	Fujitsu desktop - very fast dual core	64
16/04/2015	Mental Health	laptop for general use	1.5Ghz HP laptop with Linux LXLE	
10/03/2015	General	6 PC's running Linux - offered three		23
30/01/2015	not revealed	Computer for internet access	Windows 7 system; 1.8GHZ	
15/01/2015	general mobility	Internet access for IWU3A	dual core RM laptop (plus spare)	62
09/12/2014	ADHD	multimedia system	Dual core 1.8GHz tower with wide screen and speakers	46
08/10/2014	autism	laptop to replace aging PC	laptop 1.7GHz	
19/09/2014	osteo-porosis; athritis; ME; Asthma	replacement laptop - Toshiba intermittent fault	Dell dual-core laptop (dead battery)	60
02/09/2014	general debility	basic machine	AMD dual core	70
06/06/2014	computer stress and other issues	general support and advice	advice, guidance, encouragement and further technical help	62
05/06/2014	job-seekers allowance and hard times	laptop repair or new	loan computer while own being fixed; else donation	

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17/05/2014	general mobility	Internet access for IWU3A	dual core Toshiba laptop WinXP	62
01/05/2014	general mobility	full reinstall	full re-install with purchased SSD	74
08/03/2014	general debility	media centre	I5 refurbished	70
15/11/2013	Down's syndrome daughter and problems	Basic Internet system and printer. Needs travel bookings, etc.		40
30/05/2013	clients with general social dysfunction	two computers to set up workshop	dual core AMD; fast single core AMD; monitors and accessories	65
26/05/2013	paraplegic	laptop for Internet access, etc. and to offer training		70
19/05/2013	none acknowledged	computer for Internet access, etc.	Dell Dimension 756Mb Ram	70
08/02/2013	for son who is ADHD/BiPolar special needs	system for son for Internet access at home	basic system	35
24/01/2013	autism	laptop with better screen than present netbook	laptop 1.5GHz	
23/11/2012	general debility	updated system etc.	dual core machine and second monitor	
31/10/2012	broken hips; mobility; DLA etc.	basic system		63
25/09/2012	fibromyalgia plus two children	full system for health and education		35
23/09/2012	arthritis; mobility difficulty	PC for Internet shopping	awaiting landline	64
11/09/2012	diabetes	basic system		65
11/09/2012	Down's syndrome daughter and problems	basic Internet system and printer	dual core; web cam; v old deskjet	40
28/08/2012	multiple	basic PC for word processing - has dongle for Internet		52
31/07/2012	Mental health issues		desktop system and monitor	55
28/06/2012	two autistic daughters, 8 and 11	basic computer for two autistic daughters	Dell 2.8GHz single core; 17" monitor	
09/05/2012	Support organisation		Compact desktop system and monitor	
09/05/2012		basic Internet system and learning aid		37

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03/04/2012	probation, etc.	basic system for learning and IT	AMD core 2 system	50
22/03/2012	Disabled Support Group	up to five PCs for clients to work on	three medium range PCs	
10/03/2012	severe back pain	basic Internet system and learning aid	AMD 1.6GHz; speaker; monitor etc	57
08/03/2012	clients with general social dysfunction	general purpose laptop	general purpose laptop (US keyboard) and D-Link WiFi	60
08/03/2012		laptop to learn literacy at college	old Windows ME laptop	30
16/12/2011	son - sensory issues	laptop and Dragon Dictate		
11/12/2011		two systems	two systems plus printer	
12/10/2011	mental difficulties	basic system for wp and Internet	P4 system	
03/10/2011	damaged hips, etc. (motor accident)		Pioneer A/V system	60
28/09/2011	son (10) autistic; home educated	Internet laptop for use in more than one room	Acer 1.6GHz laptop; XP	35
18/08/2011	wife COPD	computer base unit for Internet shopping, etc		75
24/07/2011	macular degeneration	faster system	Dell Dimension 5000	78
24/06/2011	mobility problems	Internet system		50
07/06/2011	ME 6 years	basic system for Internet and download photos		45
18/05/2011	organisation for shopping mobility	needs PC for e-mail	AMD tower etc, printer which may need attention	55
18/05/2011	tunnel vision	basic tower unit to take vision software	AMD tower only	
16/05/2011	fribromyalgia	basic system for WP; maybe Internet later	AMD system with good Epson printer	50
04/04/2011	mental health and DLA	Internet system, not necessarily laptop	basic AMD system	50
14/03/2011	psychiatric problems	Internet system		40
14/02/2011	psychiatric problems	Internet system, not necessarily laptop	basic AMD system	40
27/01/2011	clients with general social dysfunction	several computers to set up workshop	two P4's, one flat screen, two mice, two keyboards	60
27/01/2011	clients with general social dysfunction	several computers to set up workshop	two P4's, two flat screens and two printers	60

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02/10/2010	depression and medication	basic system for learning	2.8GHz HP d330 with Dell 17" flat monitor	56
01/10/2010	Blind	support from Buzz		
01/10/2010	clients with general social dysfunction	several computers to set up workshop	two P4's and one no drivers; two flat screens	65
07/09/2010	blind	Base unit provided for update purposes		39
04/09/2010	learning disability; mental health	AMD 2GHz computer with accessories and disks	fast 3Ghz system	
02/04/2010	Alzheimer's and disabled	basic computer no Internet	P4 Fujitsu	80
23/03/2010	Down's syndrome	basic computer with Internet capability	P4 system from B Brown	40
21/03/2010	husband psychiatric problems; family	full Internet capable system	P4; 1Gb Ram; 80Gb HDD; sound; LAN; MM flat screen	
19/02/2010	MS	technical advice	technical advice	55
04/02/2010	probabtion	basic PC unit	AMD 1300 MHz box	45
03/02/2010	brain damage at birth	basic computer with graphics capability	P3 system with Canon MFC	36
01/02/2010	Down's Syndrome	basic computer with graphics capability	P4 system with HP deskjet printer	48
15/12/2009	spina bifida and learning difficulty	exchange system	exchange AMD 2GHz for P4 plus flat monitor provided	
26/11/2009				
14/06/2009	general debility	updated base unit	P 2.4 GHz; 512 Mb	68
08/05/2009	severe fall		1.2Mz Celeron system	30
13/03/2009	single parent		P2.4GHz; 1Gb; 40Gb; scanner; 17" monitor	48
09/03/2009	single parent		IBM Thinkpad	45
14/01/2009	probation; mental problems	Computer for general applications	posh Win XP system - HP	
30/12/2008	fibromyalgia 30 years	word processing system only	PIII fast system, no printer	50
30/12/2008	DLA Housing Support	full system for Internet and work	P4 with HL4 laser, sound, modem etc.	39
09/10/2008		general system for applications and jobs		23
15/09/2008		general PC system		50

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11/09/2008	stroke one side	Internet system	P4; 17" monitor; C990 printer (no modem)	51
23/08/2008	blind	Computer for general applications (blind)	2GHz P4; 1Gb memory; 40Gb HDD	35
19/08/2008	educational needs	XP machine for learning and education	1GHz AMD	12
28/07/2008	uncertain	general PC system	nothing after numerous follow-ups	40
17/07/2008	probation	better system for job applications etc.	basic PC system; Win 98	40
27/06/2008	paraplegic - wheelchair	basic w.p. system; no internet; DeskJet 990cxi	PIII 283Mb 20Mb no modem or sound; 17" VGA	40
28/04/2008	general problems	new system with broadband	800MHz 256Mb RAM; printer etc.	35
25/04/2008	probation; alcohol	full PC	Sony Vaio all-in-one	42
17/04/2008	emphysema; probation	basic system for practice	AMD 700MHz; 17" monitor; mouse and keyboard; no modem	40
17/03/2008	autism	full system for training purposes	2GHz system with Epson laser printer	30
07/03/2008	poor sight	technical support	technical support	
11/01/2008	bad back		two serial mice	
11/01/2008	isolation		full system with sound and printer	
15/12/2007				
06/12/2007	general	basic system for WP and Internet	800MHz AMD and DeskJet printer	70
22/11/2007	moya-moya with CVA		PI laptop and HP 6L printer	20
19/11/2007	back injury	Internet system for shopping	computer and keyboard, modem	23
16/11/2007	mental health	system for DTP for newsletter etc.		50
05/11/2007	severe Dyslexia	systems for six clients	various systems	60
12/10/2007	severe back problems and pain	full system with printer	800 MHz AMD with printer, etc.	42
12/10/2007	mental health problems	computer base unit only	base unit 1.3Ghz AMD	35
03/10/2007	mental illness	basici PC for training	basic PIII system	
03/10/2007	"vulnerable"	basici PC for training	basic PIII system	
20/09/2007	ME		IBM laptop temporarily	44

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15/08/2007	degenerative arthritis of the spine and hips	basic copmuter system	AMD 1200 MHz; 17"; Lexmark Z35 printer	
12/08/2007	general	basci system to start computing	PIII 500MHz; monitor etc.	75
25/07/2007	arthritis and mobility difficulty	full system	PIII 500 MHz	35
13/07/2007	depression; anxiety	basic system; no Internet necessary		37
05/07/2007	partially sighted	system for Internet, etc	AMD 1GHz; 17" Monitor; speakers (no modem or sound card)	26
04/07/2007	wheelchair bound; left hand disability	Internet; letter writing	basic system	26
28/06/2007	arthritis; plantar fasciitis	basic system to do auto-cad	AMD 1200; PSC 550; ext. modem; 17" Dell	57
21/06/2007	Dyslexia; had PC stolen	full PC system, scanner	full spec, no modem, no printer	
21/06/2007	Dyslexia	full PC system	full spec, no modem, no printer	47
21/06/2007	Dyslexia	full PC system	full spec, no modem, scanner	
18/06/2007		basic system with Internet access		77
13/06/2007	son learning disability aged 9	basic system with Internet access		30
26/04/2007	mental difficulties	basic system for WP and e-mail	PIII 500MHz; 10Gb; 128Mb; Epson printer	50
23/03/2007	meningitis	basic system for general use, Internet, etc.		35
14/02/2007	damaged right arm (right handed)	basic WP system for Business Studies course		30
09/02/2007	wheel chair user			
31/01/2007	brain damage from accident	system to learn basic IT skills	basic system with bubble jet printer	
15/01/2007	seeking work		Athlon 1GHz; 17" CRT monitor; no printer	30
22/12/2006	recently homeless	computer for son and to help find employment	basic system; no printer	
24/11/2006		base unit	PIII 500 MHz base unit	
16/11/2006	drug rehabilitation?	full system to help get back to work		40

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16/11/2006	Mental Health			
15/10/2006	son with behaviour problems		Gateway 500MHz PIII	30
05/10/2006	requires hip replacement; unemployed	PC to do garden design and Internet		38
14/09/2006	poor education; rehab			
06/09/2006	son with behaviour problems		Gateway 500MHz PIII; Epson printer etc.	30
29/08/2006	partially sighted	system for ECDL	PIII 500MHz; 17" Monitor; HP DeskJet	25
17/07/2006	wheelchair user	PC to print photos and use Internet	PIII 700 MHz; HP PSC	62
14/07/2006	Agoraphobia	system to communicate with		57
06/07/2006		medium speed Internet system and for writing	AMD 900MHz; 17" Dell Monitor; Canon Laser Printer	50
15/06/2006	severe asthma	basic system to learn for IT course	PIII 700Mz; Epson C42	40
01/06/2006	ME	full Internet system	PIII 700MHz; 256 Mb; PSC printer	18
22/05/2006	degenerative spine disease (Ind accident)	basic system	AMD1200; DJ 845c	40
18/05/2006	arthritis			70
18/05/2006	partially sighted			
14/05/2006	schizophrenic; drugs	Internet system for personal research etc.	PIII 700Mz; 15" SVGA; HP DeskJet USB	
09/05/2006	general age related		full PII system plus DeskJet printer (no ink)	
08/05/2006			PII system with printer but no modem	
06/05/2006			PII system with printer but no modem	
27/04/2006	bad knee; bad back; mobility problems	full system with Internet access	PII 333Mz; 64Mb; HP DeskJet	72
21/04/2006	Son with ADHD, speech and language difficulties	basic PC system	PII 333MHz with sound and external modem; HP DeskJet 520	
12/04/2006	ME	replacement box	replacement PII Dell 400MHz; 4Gb + 2Gb extra disk	44
31/03/2006				

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27/02/2006	shoulder disability - surgery	basic system for training		51
12/01/2006	poor vision		17" Compaq CRT monitor	58
11/01/2006	neuropathy			50
05/12/2005	severe asthmatic			35
30/11/2005	back operation due	replacement base unit	RM PII 350MHz base unit	30
25/11/2005		basic system for WP and Internet shopping, but will use own LCD		50
24/11/2005	cerebral palsy	more poerful system for art work	Athlon 1200 system 512Mb; 20Gb	14
23/11/2005	autism			14
23/11/2005	severe autism			14
19/11/2005	adult neural damage	two basic systems and laptop	two basic systems	
10/11/2005	Rh. Arthritis; Carpal Tunnel; epilepsy	basic system for Psychology Degree	PII 300MHz, box only	35
03/11/2005	hearing impaired since birth	basic system to help get back to work		37
23/10/2005	bad back; limited mobility	advice	advice to discuss problem with supplier	
18/10/2005	heart condition; medication; bullied at college	Coolspot Course; graphics design; photoshop etc.		19
10/10/2005	general disability		basic system box P450	55
04/10/2005	mobility - knee operations	Internet system for OU Law Degree; has MS Works and own printer	P450; 6Gb; 128Mb; modem	39
02/10/2005	arthritis		full PC system and support	50
29/09/2005	learning difficulties	Internet access and college work; colour printer for college wo	PII 333; 17" Eizo; Canon S200	
29/09/2005	DLA	Internet access for shopping, etc., basic printer for letters	PII 333; Dell 15"; Epson S400	
08/09/2005	ME and fibromyalgia (on DLA)	Internet; nutrition study		40
31/08/2005	RCVA; left handed - left hand affected slightly			47
25/08/2005	stroke like limitations from brain operation; mobility	basic system for WP and OU course	mouse and keyboard	55

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15/08/2005		basic system for WP and OU course		25
12/08/2005	mobility, plus learning disabled daughter	basic Internet enabled PC, printer, etc., floppies	K450 system	45
12/08/2005	general disability; neck problems	basic Internet enabled PC, printer, etc.,		45
07/07/2005	very deaf; isolated and elderly	PC for digital work	PII 500MHz; 17" (already has printer)	80
04/07/2005		basic system for WP and OU course	PIII; HL; modem; sound	
04/07/2005		basic system for WP	PII; HL-5	
01/07/2005	not quoted	basic system for WP and eventually Internet	PIII; HL-8v; modem; sound	
28/06/2005		technical support		38
15/06/2005		six systems for clients; three provided	three GKN PII's plus modems	
14/06/2005	Aspberger's; panic attacks	basic system and Internet		16
08/06/2005		two computers for social project	two PII systems with sound	
07/06/2005	Asperger's; mental health	basic system for WP and eventually Internet	PIII; HL-8v; modem; sound	38
26/05/2005	Rh Arthritis; dyslexia	basic system, no Internet at present		52
26/05/2005	autism	basic system with Internet access - likes gardening	PII 266MHz, modem, etc., CXI 990 printer	32
26/05/2005	housebound, in wheelchair	email and Internet and word processor		61
15/05/2005			Supplied 14 systems for various clients, 7 printers	40
06/04/2005	feet fracture; ME	basic system to help get back to work	GKN 266MHz PII	44
03/04/2005	general		PIII system and scanner; no Internet	50
17/03/2005	bad back; desertion	DeskJet printer	DJ 690C	
13/03/2005	social		basic machines - P166/64/var.	
13/03/2005			Technical support provided re Aspberger's	
13/03/2005			Technical support provided re Aspberger's	

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13/03/2005	thalidomide		support provided re mouse	
13/03/2005			Technical support provided re Aspberger's	
13/03/2005	social		various P233	
13/03/2005	Aspbergers		P233/128/3.2	7
13/03/2005	Aspbergers		P233/64/4.1	7
08/03/2005				
21/02/2005	General	basic system for wordprocessing		73
27/01/2005	thaldomide - no arms		advice on headmice via Brian Sexton	
27/01/2005	back problems/operations	basic system		38
13/01/2005	spine disease; mobility difficulty	basic Internet system		62
10/01/2005	arthritis; mobility; posture; psychiatric	basic system and Internet for OU courses		44
04/01/2005	severe mobility difficulty			59
04/12/2004	arthritic knees; shoulder difficulty	basic system (no Internet)	GKN 266MHz system	53
04/12/2004	son with Aspberger's	replacement base unit and network card		40
02/12/2004	arthritis; hips and knees; vascular difficulties	basic system to help get back to work	GKN 266MHz PII	45
26/11/2004	physical limitations due to assault	basic system for training and business development	P266 etc.	46
19/11/2004	general	Basic WP system	266PII; 2Gb; 64Mb	45
11/11/2004	Tendon problem; mobility problems	basic system		71
09/11/2004	poor sight; glaucoma; cataracts	17" monitor and faster PC	17" monitor and faster PC; own modem	84
08/11/2004	Drug Support	PII etc.	two PII machines, modem, etc.	24
11/10/2004	elderly - with mobility problems	PC for e-mail and training purposes	PI 200MHz, sound, modem	88
08/10/2004	DISH knee disorder	PC for e-mail and training purposes	Fujitsu 266, sound, modem	46
02/09/2004	(Speech Therapy support)		P166; speaker; modem and printer.	25
21/08/2004	heart attack; diabetes; bereaved	basic system to support learning course	PII 266; SVGA; HP DJ 520	80

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05/08/2004	Lupus			60
19/07/2004		two machines for learning disabled		
08/07/2004	disabled	Internet capability		40
24/06/2004	back operation due	basic wordprocessor	Cyris III 266Mhz; modem; DJ 520; sound;	30
18/06/2004	macular degeneration	basic machine	166 machine with modem and printer	72
17/06/2004	motor neurone; carpal tunnel	voice actiuvated internet system		75
27/05/2004	ADHD	P400 system.	15" monitor	47
20/05/2004		general technical support	general technical support	
26/03/2004	osteo-arthritis; rupture disk; hips; numb leg	Internet access and basic functions	P233; 64Mb; modem; SVGA; Win98SE	49
11/03/2004	visual problems (cataract)	large screen; system sorting	P233 PII and 17" monitor	60
05/02/2004	lost part of hand	basic system only	P120, SVGA	
05/02/2004	mental health	basic PC with Internet and WP	P200; SVGA; modem; Epson 680; PC desk	25
04/01/2004	dyslexia	basic office system	Intel Celeron 300MHz; SVGA; 3Gb; 64Mb	30
29/11/2003	arthritis; poor eyesight		PII etc.	75
12/11/2003	heart; osteoarthritis; IBS	requires computer for college training and Internet research		55
12/11/2003	dyslexia; arthritis; on DLA	requires computer for college training and Internet research	Win98; Easymail; modem; DeskJet Plus; SVGA	55
10/11/2003	dyslexia; depression	word processor	P100; Win 95; DeskJet 520	53
03/11/2003	dyslexia; IBS; tiredness	basic system with wordprocessing to help with dyslexia	P266; 1.2Gb; 48Mb; SVGA; sound; modem; HP630C	25
03/10/2003	MS		basic P200 system, modem printer etc.	55
22/09/2003			3 CD drives	
22/09/2003				
16/09/2003	damaged elbow	basic computer unit	K166; 1.7Gb; Win98; 64Mb; sound; svga; BJC 7000	32
08/09/2003	Cancer			

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07/09/2003			technical support	
07/09/2003		support and scanner	Makaton software; scanner	
02/09/2003	stroke R side	word processor	P100; Win 95; DeskJet 520	
14/08/2003	ME	PII 200MHz; USB; Fax/modem; SVGA; no printer, no games		44
10/07/2003	thalidomide	foot input device	input device	35
07/07/2003	fibromyalgia; asthma; depression	basic PC box	P150; 1.7Gb; SVGA; sound (no modem - no BT)	40
25/06/2003	epilepsy	advice		30
23/06/2003	nystagmus		6Gb hard disk; 19" monitor in exch. for 17"	60
29/05/2003	arthritis	basic machine with modem	166 machine with modem and printer	53
29/05/2003	arthritis and other problems	basic machine	P75, 850 HDD	40
18/05/2003	post traumatic stress disorder		replacement 14" SVGA	50
05/05/2003	cerebral palsy		technical support	30
05/05/2003	quadriplegic		technical support	50
17/03/2003	Dyslexia	basics system with Internet, WP, graphics etc.	P500; 256Mb; 56Kbs; SVGA, Sound; HP LJ 6L; Win 98	50
02/03/2003	ME	Internet access and basic functions	P200; 32Mb; modem; SVGA; Win95b	
14/02/2003	deaf; learning disabled	full PC system with Internet access; drawing; art; WP; (not gam	PII; modem; SVGA; Win95; Canon BJ10	15
25/01/2003	8 year old daughter very poor sight	Technical support	Technical support	35
17/01/2003	mental health difficulties	basic PC system acquired Christmas 2002		
17/01/2003	Depression?			
06/01/2003	difficulty seeing screen	technical support	technical support	82
06/01/2003	very poor eyesight	magnifier software; office software	basic P120 system	8
11/12/2002	Diabetic neuropathy; big toe amputee	basic business system		50
06/12/2002	ME	basic PC and Internet connection		50

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02/12/2002	mental health	computer to further HND qualification at IW College		50
01/12/2002	general debility	wordprocessor	Canon wordprocessor	80
28/11/2002	migraine; asthma; registered	PC to get back to work + music	P350 system and printer	50
26/11/2002	MS in wheelchair	personal supervision		65
19/11/2002	dyslexia; diabetes; mental health	basic WP system (not Internet)	black Fujitsu PI 200 Mz SVGA sound Feb 2003	40
16/11/2002	limited use of one arm	more memory	32Mb SIMM	50
14/11/2002	wheelchair - cerebral palsy	special switches; sound	P166; SVGA; sound	9
02/11/2002	blind no sight at all; dog	technical support		65
02/11/2002	bereavement (child death)		Elonex 166; SVGA; sound; modem	34
28/10/2002	severe dyslexia			40
14/10/2002	profound deaf	Internet machine		11
14/10/2002	visual impairment, some vision	voice operated system	advice on phone; referred to Abilitynet	60
14/10/2002	partially sighted	magnification software	Zoomer	40
04/10/2002	osteo-porosis; athritis; ME; Asthma	needs PC for e-mail and PC course	P200; SVGA; modem; DJ500	55
14/09/2002	registered blind, some limited vision Ret Pig	machine setting up etc.		38
09/09/2002	depression and anxiety	basic Internet system	200Mz PII; 2Gb; 32Mb; modem; SVGA	34
04/09/2002	MS severe	PC with Internet and Voice	P200; 2Gb; 64Mb; SVGA; 56K; sound	40
04/09/2002	bone arthritis	requires voice activated PC and Internet	PII 200MHz; 64Mb; 2Gb; SVGA; sound; modem	60
01/09/2002	totally blind	machine sorting out	technical support	45
23/07/2002	mobility difficulty			
23/07/2002	blind	P233 and scanner	32Mb memory	70
23/07/2002	blind		support	
23/07/2002	learning difficulty	basic wordprocessor 486 etc. to help with reading/writing		36
23/07/2002		Paper Port technical advice - takes over system		15

STARTDATE	DISABILITY	NEEDS	PROVIDED	AGE_APPRX
13/07/2002		technical support		
13/06/2002	arthritic; elderly; cancer survivor	basic system to get going - 486 OK?		85
13/06/2002	brain damage due to fall	basic system to get going - 486 OK?	basic 486/P100? VGA; HPDJ520	
20/05/2002	MS/wheelchair	newer computer for accounts and letters (had 9512)	P166;40Mb;1Gb;Win95b;sound;svga;56K	54
19/05/2002	kidney dialysis	basic office system	cyrix 366; HPLJII; SVGA; 56K; 1.7Gb; 64Mb	57
17/05/2002	learning problems; dyspraxic?	basic system to write applications	P100; SVGA; LJ5	40
14/04/2002	amputee	Internet system	PI 233; SVGA; modem; sound	55
04/04/2002	BRR syndrome	PC to run school software or WP	P75;24Mb;850Mb;CD;SVGA;HP DeskJet 500	5
25/03/2002	arthritis?	basic Internet system	P100;16Mb;1Gb;SVGA;95b	60
24/03/2002	MS	faster system; technical advice	PII 333Mz; 64Mb; 6Gb; sound; modem	55
23/03/2002	deaf and elderly	basic system to learn word processing	486 DX266; 16Mb; 400Mb; DJ620C; Elonex 14" SVGA	94
14/03/2002	mild dyslexia	PC to practice skills as access student; eventually I/N	P100; 32Mb; 1.7Gb; SVGA; 95a; HP DJ 500; 33K ext modem	24
14/03/2002	dyslexic young mother	needs basic IT skills for college		25
14/03/2002	pregnant	Colour printer broken		25
14/03/2002	depression	internet system with CDROM and min 32Mb RAM P166	basic Internet system	35
25/02/2002			basic system	
08/02/2002	stroke	basic computer skills	P100; 24Mb; 400Mb; SVGA; KXP1124	63
08/02/2002	visual impairment	help using Jaws with Windows ME		65
08/02/2002	visual impairment	technical support for voice op.	see Cliff	50
08/02/2002	epilepsy (stabilizing)	system to help practice employment office skills	P100; 500Mb; 16Mb; SVGA; HPDJ690 (no CDROM)	40
04/02/2002	partially sighted	scanner	scanner; software	55
02/02/2002	registered blind (pit. tumour), very little sight	tech support and scanner for text reading	better system with scanner and voice software	51

STARTDATE	DISABILITY	NEEDS	PROVIDED	AGE_APPRX
18/01/2002	Poor vision	new scanner	Canon Lide Scan (suitable only for Windows 7)	87
18/01/2002		WP		35
12/12/2001	pelvic damage; difficulty walking	basic PC system		66
28/11/2001	N/T difficulty recovering	basic PII system for Sage, etc.		28
17/11/2001	Blind - fragmented vision	various blind software	DX266; 16Mb; 400Mb; Sound; Win95; DJ500	70
15/10/2001	serious back problem	basic PC to learn on	P75;sound;SVGA;DJ500C	37
02/10/2001	crumbling spinal cartilage - can walk just + morphine	basic Win98 PCI/Internet system for e-mail/Cable + Sound and CD	SVGA monitor	55
01/10/2001	back injury	Internet system	computer and keyboard; no modem?	
20/09/2001	Rheumatoid Arthritis	Internet; letter writing	basic P100 IBM system; with Bob's external modem	54
17/09/2001	Crohn's Disease	basic PC for research into Crohn's disease	P75;SVGA;16Mb;500Mb;DJ 510;Sound	46
13/09/2001	poor concentration and memory; back operation 2004	to develop computer skills	486dx4;500mb;svga;samsung dmp	37
13/09/2001	depressive illness	to complete building assignments; write letters		
10/09/2001	CVA	general purpose PC; acquire PC skill	P75; SVGA; 500Mb; 16Mb; BJ300; speaker	70
01/09/2001	reduced vision	general support		
13/08/2001	arthritis; heart; mobility	letters		54
01/08/2001	CVA	P60; sound; no modem; DMP		45
01/08/2001	hand tremor	technical support on Via Voice, etc.	various technical advice	80
01/08/2001		basic Internet connection	P100;16Mb;2Gb;sound;modem	65
01/08/2001	mobility	modem; P100; wordprocessing; letters for paralympic sponsorship		25
01/08/2001	spinal	modem; P100		45
01/08/2001	compartment syndrome (leg)	basic system + printer (not Internet)	P75; IBM SVGA; KXP1124; speakers (no modem)	35

STARTDATE	DISABILITY	NEEDS	PROVIDED	AGE_APPRX
01/07/2001	Chronic polyarthritis	IW organiser for Young Arthritis Care (86 members)	general system; scanner	42
01/07/2001	ME	basic system + Internet and printer	P75; LC100; poor SVGA; 28.8 modem	35
01/07/2001	ME	PC to get on the Internet and do club stuff	P75; 32Mb; 800Mb; 56k modem; sound; Epson LQ570	58
01/06/2001	drugs diff; rehab	basic PC and printer	basic slow Pentium via NC	
01/06/2001	mental health	basic learning PC	basic system	30
01/06/2001	chemotherapy	practice PC to sort out affairs etc.	P75; 16Mb; 500Mb; 28.8K; (own ptr)	35
01/06/2001	learning disabled	practice PC	DX4 100; 8Mb; 500Mb	35
01/05/2001	severe RSI - chronic tendonitis	own PC to have and use for translation project	help with Leonard Cheshire P200 system	35
01/05/2001	various	basic PC	IBM P100; KX1501; VGA	55
01/05/2001	MS - severe	PC to learn general use again	Laptop 386	47
01/05/2001	mental health	own PC to have and use	P75; CDROM; Modem; Epson FX370	35
01/05/2001	limited ability	own PC to use	P166; SVGA; Sound; LaserJet 6L	62
11/04/2001	bad back; mobility; hand problems	increased work prospects		
01/04/2001	spondylosis; arthritis	PC course IWCAT practice machine	p100; 500mb; 16mb; cdrom; dmp	48
01/04/2001	retinitis pigmentosa	PC 166 or higher	modem; LaserJet 4ML - RMS personal loan	30
01/03/2001	hips problem	basic PC to get started with	PC100; KX1024i	55
01/03/2001	spinal - wheelchair user	PC to learn general use again - not Internet yet	P100; SVGA; KXP1124	47
01/03/2001	for Westminster House	basic sorting out of PC	Internet Connection & tidy system	46
06/02/2001	Wheelchair bound	To use computer successfully and enjoy benefits of internet.	no	60
01/02/2001		to donate a PC plus remove LINUX from own system	basic setup for own PC	45
01/02/2001	Blind	technical support	general support	57

STARTDATE	DISABILITY	NEEDS	PROVIDED	AGE_APPRX
24/01/2001	totally blind	Try and sort out problems of using windowbridge (adaptive softw	no	60
01/01/2001	Bone diff; emphysema; Reynaud's	PC to learn on + voice S/W	486DX4 16Mb 400Mb; VGA; Epson FX870	35
01/12/2000	multiple	anything to practise on	486DX4; VGA; Epson DMP; no CDROM/modem	70
07/11/2000	autism which prevents him coping at school so is educated at hom	Use computer for educational and creative purposes.	P100; 850Mb; 16Mb; VGA; 56Kb modem	10
01/11/2000	severe ME	PC to get on the Internet and complain about treatment (!)	IBM P100; 800Mb; 16Mb; KXP1124	44
12/10/2000	osteoarthritis; mobility; hand use	Internet; stamp collection		66
04/10/2000	visual impairment	use new enlargement software more competently		65
01/10/2000	stelazine induced dependency	Internet access for development of inventions	486DX2; 500Mb; 16Mb; VGA; 33.6K Modem	65
01/10/2000	motor accident as child	PC plus Internet access	486; 8Mb; 350Mb; 14K modem	
01/10/2000	ME; husband Alz. etc.	PC to get on the Internet and do CLAIT stuff	486; 16Mb; 500Mb; 33K; color Deskjet; modem; CD	54
28/09/2000	cancer	Internet	yes	
19/09/2000	stroke one side; mobility; arm use	Internet		60
15/09/2000		general technical support	general technical support	
15/09/2000	Bad back gives serious mobility problems.Uses wheelchair.	She would like to learn to use a computer and gain whatever adv	486DX2; 500Mb; 16Mb; VGA; 33.6K modem	31
13/09/2000	Db/very poor vision	technical support - PC slow and crashes	advice on CMOS setting etc.	55
14/08/2000	arthritis; wheelchair; emphysema	Internet; letters	system 486 and monitor; 48Mb; own HDD and printer and CD	55
04/08/2000	severe Dyslexia	OCR problems; IW Gateway Club use		

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15/07/2000	Visually impaired	New equipment delivered on 23rd August to enable client to use	no	
01/06/2000	blind - completely	Win98 with HAL 98	no	30
01/06/2000	ME	PC for general use	486; WIN 3.11; no modem	30
01/05/2000	Wheelchair user. Poor sight, but can see large type.	Would like to use computer more proficiently	no	
01/05/2000	bad back confines him to wheelchair	wants laptop to use while in hospital so can continue to produc	no	
01/04/2000	Very high IQ but suffers badly from Asperger's	Home education as cannot attend school. Psychologist suggested	no	10
01/02/2000	learning difficulty	use basic programmes	no	65
01/02/2000	Paraplegic, confined to wheelchair	Would like to try out computer.	yes	65
01/01/2000	mobility; speech	increase PC use		7
01/11/1999	stroke R arm	communications	yes	53
01/11/1999	Visually impaired. Poor mobility.	Get to grips with software installed on his computer.	No	80
01/09/1999	MS -- uses wheelchair and stick	Wants to produce newsletter for Housing Association. Also in w		40
29/07/1999	Impaired vision, can read large text.	Use computer to write music for saxophone.	no	75
07/01/1999	Severe angina. Loss of control of lower limbs. Will soon be co	Use computer to write letters as writing illegible. Also use d	yes	65
01/01/1999	Spina bifida	Wants to develop computer skills for use at Riverside Centre an		
01/01/1999	left arm dysfunction due to muscular contractions from polio	Began course in office administration. Unable to continue but		
01/01/1999	Asthma and chronic lung problems prevent him attending computer	To get to grips with his computer. Feels he just needs a few p		
01/01/1999	Quadriplegia	Voice system	extensive technical support	50
01/01/1999	Cerebral palsy causing involuntary spasms. Severe speech diffi	Would like to experience benefits of internet.		

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01/01/1999	Mobility affected and keyboard use becomes painful if prolonged.	Has own computer. Joined Club to help develop skills. Wants e		
01/01/1999	Fibromyalgia which affects her mobility and also her memory and	general plus e-mail	basic 486 system supplied by rms	50
15/09/1998	Cerebral vascular accident. Severely disabled.	Wanted loan of computer while own being mended.	No	
01/01/1998	Mobility and muscle problems of extreme age and partially sighte	Given computer by nephew with voice-operated software and magn		85
01/01/1997	ME. All muscles easily fatigued. Concentration also affected.	Wants to use internet as way of overcoming social isolation and	PIII 866	57
01/01/1997	stroke; mobility difficulty	full PC for general use and mental stimulation	P166; sound; svga; HP DJ600; modem	84
01/01/1997		advice about faulty printer	HP DJ600	
01/01/1997		help with modem and sound card	help with modem and sound card	75
01/01/1997	general support centre		two PII 266 MHz base units	
01/01/1997	severe arthritis	general wordprocessing and learning	basic system	60
01/01/1997	Arthritis which affects several areas of body, and asthma. Does	Acquire computer skills. Write letters and have computer read	help with own machine from other charity	55
01/01/1997	Cornelia de Lange syndrome affecting development so has mobility	Use computer as method of community communicating	No	12
01/01/1997	Diabetic	basic PC to monitor diabetes		13
01/01/1997	asthma; convulsions; stress; ME, anxiety	PC to learn on	nothing yet - very anxious person	45